October 3rd, 2022

**Mr. Allan Smolinski**

**Regional VP Customer Support**

**Boeing**

**Subject: Fleet 787 Performance**

**Dear Mr. Smolinski,**

On behalf of the Latin American & Caribbean Air Transport Association ALTA and the airlines that operate the Boeing 787 fleet, we wish to share with you some concerns that we are facing with this kind of aircraft.

Our Boeing 787 fleets have shown some technical reliability issues on different components and the airframe, creating high impact to our operations due to: i) long-time solutions delivered by Boeing, and ii) limitations on use of alternative means to repair or products to use (ie. PPG paint only).

Since our airlines are facing common challenges with this fleet, we are preparing a report where we will detail the issues we are having. The purpose of such report is to make Boeing aware of the challenges that our airlines are facing on the day to day operations, in order that you work on the development of improvements and other opportunities to solve them. We hope to share this report with you soon.

Best regards,

**José Ricardo Botelho** **Jorge L. Jácome Armida**

CEO & Director Corporate SVP Maintenance & Engineering

ALTA Aeroméxico.

**Albert Perez** **Jaime Aguirre**

SVP of Engineering & Maintenance MRO Director

Avianca Latam